

DUNFIELD HOUSE & STABLES

ACCESS STATEMENT

Introduction

Dunfield is a grade 2 listed building that offers group accommodation. Whilst its primary focus is for young people the centre also lends itself to family church and charity/community gatherings. Parts of the house date back to thirteenth century with the ground floor of the house itself on four different levels.

Our Stables accommodation has ground floor level access facilities with three ground floor bedrooms. The main house is on several different levels, the ground floor can be accessed by wheelchair, we do not have any wheelchair friendly bedrooms in the main house.

We suggest, given the nature of group activities onsite that the centre is accessible by wheelchair users, people with limited mobility or sight with the assistance of one to gain the most out of the visit for day time activities.

Pre-Arrival

- Nearest main line train station is 20 miles away in Hereford
- Leominster is 16 miles – limited access on station
- Regular bus service with level access
- Local taxi services offer accessible vehicles of various sizes
- Many of our groups arrive by car or coach, with the group leader being responsible for booking transport
- You can contact Dunfield to discuss your individual requirements by telephone 01544 230563, email info@dunfieldhouse.org.uk or by our website on www.dunfieldhouse.org.uk

Arrival & Car Parking Facilities

- Car parking is available close to the main house and Stables
- There is level access into the Stables
- There is a small step (portable ramp) to main house
- Coach access for arrival and departure can be to the front door of the main house, coaches are advised to reverse up the drive due to limited turning space in the car park
- We are happy to reserve a parking space for guests, please notify us prior to arrival

Main Entrance, Reception

- Ramped access to main office
- Small step to front door (with portable ramp that is left in situ if being used by guest onsite) with level access to entrance hall, tuck shop, lounge and level access toilet
- Level access from the car park to the stables, with a small (1 cm) threshold to the Stables

Public Areas - Hall, Stairs, Landing, Corridors

- Chapel/multipurpose room & telephone in main house - level wheelchair access. (via outside of building)
- Recreation Hall - assisted level access to main meeting room
- Swimming Pool - level access to swimming pool, 2.5 cm threshold into building, level access within pool area.
- Swimming pool hoist – up to 16 stone weight
- Campfire site - wheelchair accessible to smaller site
- Stables - level access to covered cloister and public telephone

Public Areas - Sitting room, lounges, lobbies

- Wood or laminate flooring throughout ground floor of main house
- Smooth carpet, tiles or lino throughout ground floor of stables accommodation
- Various height seats, with and without arms and settees in all lounges
Level access across all of ground floor of Stables accommodation
- Wi-Fi access via code available in lounge, entrance hall & chapel/multipurpose room and Stables lounge

Public WCs

- Level access toilet adjacent to main door
- Baby changing facility adjacent to main door & stables
- Movement activated lights in level access toilets, showers & ground floor corridor in stables
- Movement activated lights in male toilets up three steps to corridor and then three steps to toilets.
- Movement activated lights in ladies' toilets up three steps to corridor and then three flights of stairs (8 steps on each)

Dining Rooms

- Level access to dining rooms one and two
- Dining tables can be moved to accommodate different sized groups, chairs can be provided with arms or without arms along with wheelchair seating
- Table service can be provided in both dining rooms for guests unable to access the 2 steps to the kitchens, please arrange prior to visiting if possible, to ensure we have staff on duty to assist.

Laundry

- The main house & Stables do not have laundry facilities that guests can use themselves, we do have a policy where the managers and staff are more than happy to help with any requirements whilst you are a guest at Dunfield
- The stables has a drying room for outdoor clothes and boots
- The main house has a porch area for boots & coats

Shop

- A small tuck shop selling sweets, soft drinks, toiletries, souvenirs and gifts is situated in the main house entrance hall
- There is level access to the shop

Bedrooms & Sleeping Areas

- Three level access bedrooms with wheelchair access and en-suite facilities on one bedroom, we recommend assisted wheelchair access throughout the site
- Fire alarm system - group leaders indicate guests who may require additional help in the case of a fire
- Flashing light indicates fire alarm is sounding in one bedroom in the main house

Outdoor Facilities

- The main house has a sun terrace
- The stables has a private courtyard
- The stables has a picnic table with accessibility for use by a wheelchair user
- Assisted access to parts of the grounds via a grass pathway is possible, wooded area is not accessible by wheelchair

Conference & Meeting Rooms

- Two main level access conference/meeting rooms
- The smaller room (seats 50) is accessed via an external ramp, the larger room (seats 150) is adjacent to the main house
- Both rooms have a loop system
- The smaller room has spotlights that can be dimmed, the larger room has florescent strips
- A multi-use stage (sectional) is available - regrettably we do not have ramped access to the stage
- Pictorial and written signs indicate fire exits

Bathroom, Shower-room & WC (Ensuite or Shared)

- Ensuite shower and toilet in ground floor bedroom 1 in the stables with level access (5 cm lip) to shower trays.
- Shower seat or shower chair (wheeled) available, other equipment can be arranged by request
- All hot water is thermostatically controlled with unlimited supply
- Pull cord alarm (to floor) is in situ
- WC is standard height with access to 2 and 4 toilet seat, drop down rail and/or toilet surround
- Flooring is Altro non slip flooring throughout level access showers and toilets

Stables Kitchen for hot drinks

- Level access kitchen adjacent to conservatory
- Water is thermostatically controlled along with 24-hour hot water boiler for drinks
- Cooker is a 6-ring electric fan assisted range, one fridge and one freezer are accessible

Grounds and Gardens

- Level access to driveway, sun terrace and lanes leading two ways from the centre
- Assisted wheelchair accessible grounds laid to grass and woodland no specific pathways laid out
- A Wheelchair/s can be organised to be available for your visit
- Access to level access toilets in main house and stables

Additional Information

- Emergency lights and alarms (flashing alarm in one bedroom) are fitted across all buildings on the site. Pictorial and written signs in each room indicate primary and secondary routes from each room. Fire evacuation procedure is agreed with group leader on arrival
- Staff training on disability awareness is ongoing
- Sue & Paul will liaise with you to ensure the correct disability equipment is in situ for your stay, along with dedicated fridge space for medication & special dietary food
- Guide dogs are most welcome - plastic dog bed, dog bowls and food can be provided
- We operate a 'no background' policy, we live in a rural area, appreciating the sounds of the country (or silence) is part of the magic
- A member of staff is available 24/7, whilst centre staff do not provide personal care they are more than happy to help to ensure your stay is as relaxed as possible

See over for equipment available

Equipment Available:

- portable ramp for step by the main entrance door
- flashing alarm for guests with hearing impairment in room 2
- loop system in two main meeting rooms (chapel & recreation hall)
- 2 commodes
- Bed stick
- 5 cm & 10 cm raised toilet seats
- Raised toilet with rails and back rest (porch area)
- Toilet with rails in Stables area toilet surround
- Grab rails in bathroom (main house) to assist getting in/out of the bath
- Lightweight wheelchair for occasional use
- Wheeled shower chair for use in Stables area only
- Emergency pull cords in porch toilet and stables shower/toilet area
- Bed raisers

Hire of Specialist Equipment

Specialist equipment can be hired from our local Red Cross Store or a specialist equipment store in Hereford.

Please discuss with Sue & Paul as soon as you are aware that you need equipment, both stores have limited equipment available but can hold equipment if ordered in plenty of time.

Address Dunfield House & Stables
Kington
Herefordshire
HR5 3NN

Telephone 01544 230563

Fax 01544 231189

Email info@dunfieldhouse.org.uk

Website www.dunfieldhouse.org.uk

Grid Reference OS Landranger map 148 274585

Hours of Operation

Open 51 weeks of the year, closed Christmas

Local Carers

Please contact us for current/up to date suppliers

Local Equipment Hire Companies

Please contact us for current/up to date suppliers

Local Public Transport Numbers

Bus Timetable 0870 608 2608

Sargeants Level access service buses 01544 230481

Local accessible taxi numbers

Taxi service (wheelchair accessible) – please call us for number

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01544 230563 or email info@dunfieldhouse.org.uk